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QUALITY POLICY STATEMENT

DBpixelhouse recognises that its customers' requirements for the quality and reliability of its products and the punctuality of their delivery are of paramount importance. DBpixelhouse's aims and objectives are to operate practices and procedures, which ensure that these requirements are achieved.

Responsibility for these practices and procedures rests with the Managing Director. The Company ensures through its Management Team that the practices and procedures, which are incorporated into the company's documentation systems established within the Quality Management System, are maintained and continually reviewed.

DBpixelhouse prides itself on our strong culture of teamwork allowing us to continually deliver the high standards that our customers have come to expect. We achieve this by hiring the best people and investing in our employees, encouraging each individual to grow and develop within their role.

The Company is committed to ensuring the continual improvement of the effectiveness of the Quality Management System (which is in line with the requirements of BS EN ISO 9001:2015), the promotion of a culture of continual improvement throughout the company and endeavours to achieve total customer satisfaction through the quality of its service.

Quality objectives are set and reviewed at 6-monthly Management Review Meeting. Our performance will be measured by data collected to make informed and effective decisions on improving our processes.

In addition, DBpixelhouse recognises its obligations, legal and moral, to adopt and follow safe working practices



David Bulley
CEO - DBpixelhouse Ltd
18.02.21